

# Quality Policy

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### **Quality Policy**

#### 1. Simon Safety's Mission

The primary objective of Simon Safety & Lifting Centre Ltd is to build upon our reputation for providing a first class quality service to all our customers at a competitive price. To accomplish this we will work closely in partnership with each other, developing an understanding of each other's needs to create a strong team spirit. We will continually measure our achievements to ensure that we remain at the pinnacle of the industry by incorporating total quality in every facet of our operations. Each and every individual will play a key role in meeting our future objectives, and be justifiably proud of our collective achievements.

#### 2. Quality Policy Statement

Simon Safety & Lifting Centre's Quality Management System (QMS) is designed to support the company's efforts to achieve this mission and to comply with the requirements of ISO 9001:2008. Appropriate quality objectives for the QMS are set and reviewed by management. Our established policy:

- To maintain awareness of our customer's needs and requirements.
- To monitor customer satisfaction with a view to meeting and where possible exceeding their expectations.
- To meet, or exceed the quality objectives.
- To strive for continual improvement of the QMS.

All personnel are urged to be vigorous in pursuit of quality.

igned: Review Date: May 2026